Gold Coast Medicare Local

A high performing and integrated health system
Opportunities

Think Big! - Population health approach

• From small isolated projects to influence parts of the system based on easy wins

• To jointly agreed strategic objectives across the sector based on need
Whole of Sector and Community Approach

Opportunity:

To involve the community, non traditional partners, NGOs, private providers, HHS

To influence the social determinants of health
Gold Coast Health & Wellbeing Plan

Gold Coast Health and Wellbeing Plan

Community Engagement Report ‘Taking the Pulse’ of the Gold Coast

Gold Coast Medicare Local Region Population Profile and Addendums

Vol. 1 2012

www.gcml.com.au
Our Partners

The Plan was produced by the Gold Coast Medicare Local and our partners including:

<table>
<thead>
<tr>
<th>Gold Coast Health and Hospital Service (GCH&amp;HS) formerly known as Gold Coast Health Service District (GCHSD)</th>
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<tbody>
<tr>
<td>Queensland Health, Gold Coast Public Health Unit (Division of the Chief Health Officer) (GCPHU)</td>
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<td>Queensland Department of Communities, Child Safety and Disability Services, South East Region (DoC)</td>
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<td>Gold Coast Primary Care Partnership Council (GCPCPC)</td>
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<tr>
<td><strong>And with support from:</strong></td>
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<tr>
<td>Department of Health and Ageing</td>
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<tr>
<td>Australian Government Department of Families, Housing, Community Services and Indigenous Affairs</td>
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<td>Griffith University, Urban Research Program</td>
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<td>General Practice Gold Coast (GPGC)</td>
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<td><strong>And in consultation with:</strong></td>
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<td>Gold Coast City Council (GCCC) (Social Planning and Development, and Corporate Planning)</td>
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<td>Scenic Rim Regional Council</td>
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Get everyone of the same sheet of music

*GC Health and Wellbeing Council to oversight health and well being improvement*

Membership

- GC Health and Hospital Service
- Department of Communities, Child safety, Disability
- Gold Coast City Council
- General Practice Gold Coast
- Gold Coast Medical Assoc
- Gold Coast Medicare Local
Opportunities – From Plans to Action

**Improved transparency and accountability**
- Healthy Community reports
- Activity based funding and purchasing intent

**Improvement through measuring outcomes**
- Against locally agreed KPIs
- National KPIs for MLs and HHS
Challenges

• **Access to Data**
  • Need to base decisions and activity on good data or waste time and money

• **Definitions and coding for data sets**
  • Eg, avoidable admissions, preventable readmissions

• **Expectations and $ v capacity and expected outcomes**
  • National KPIs - ML 31: HHS -17

**Cultural Change** - from plan to action
• High level commitment needs to cascade down
• Can’t rely on interests and dedication of the few
Thank you!